

DG
2

Advice Issues Recorded

Type of advice delivered	Q1 Total	July	August	September	Q2 Total
Benefits & tax credits	152	57	64	90	211
Benefits Universal Credit	188	12	5	10	27
Consumer goods & services	8	1	0	3	4
Debt	131	33	63	163	259
Discrimination	0	0	3	2	5
Education	0	0	0	0	0
Employment	7	12	3	7	22
Financial services & capability	13	9	7	4	20
Health & community care	3	1	0	1	2
Housing	75	8	15	13	36
Immigration & asylum	0	0	0	3	3
Legal	1	2	3	12	17
Other	2	0	1	2	3
Relationships & family	5	7	15	1	23
Tax	2	1	3	2	6
Travel & transport	1	0	6	3	9
Utilities & communications	1	5	3	8	16
Total	589	148	191	324	663

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